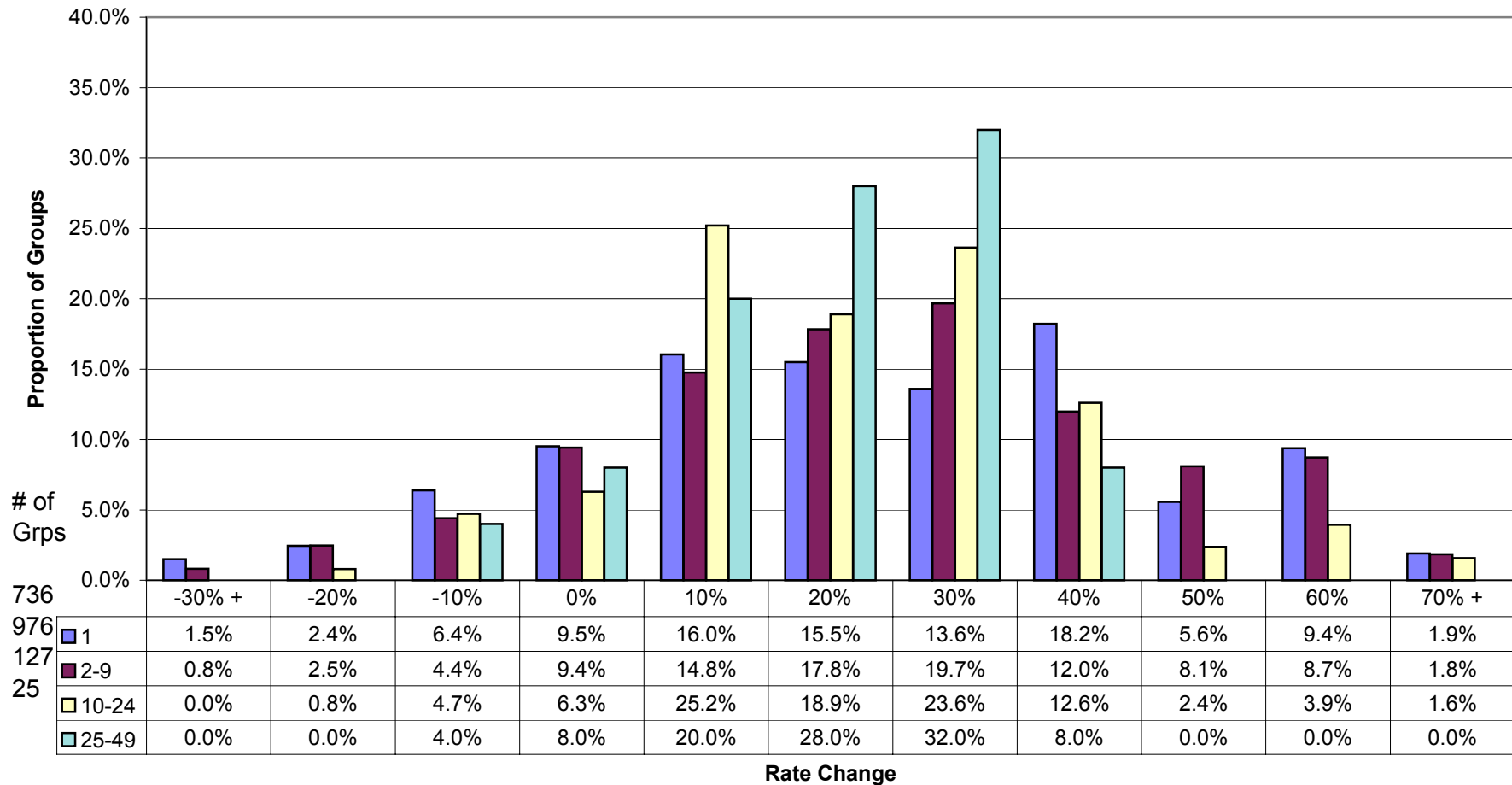


**Preliminary (\*)**  
**2006 PMPM Analysis**  
**1st Quarter Renewals**

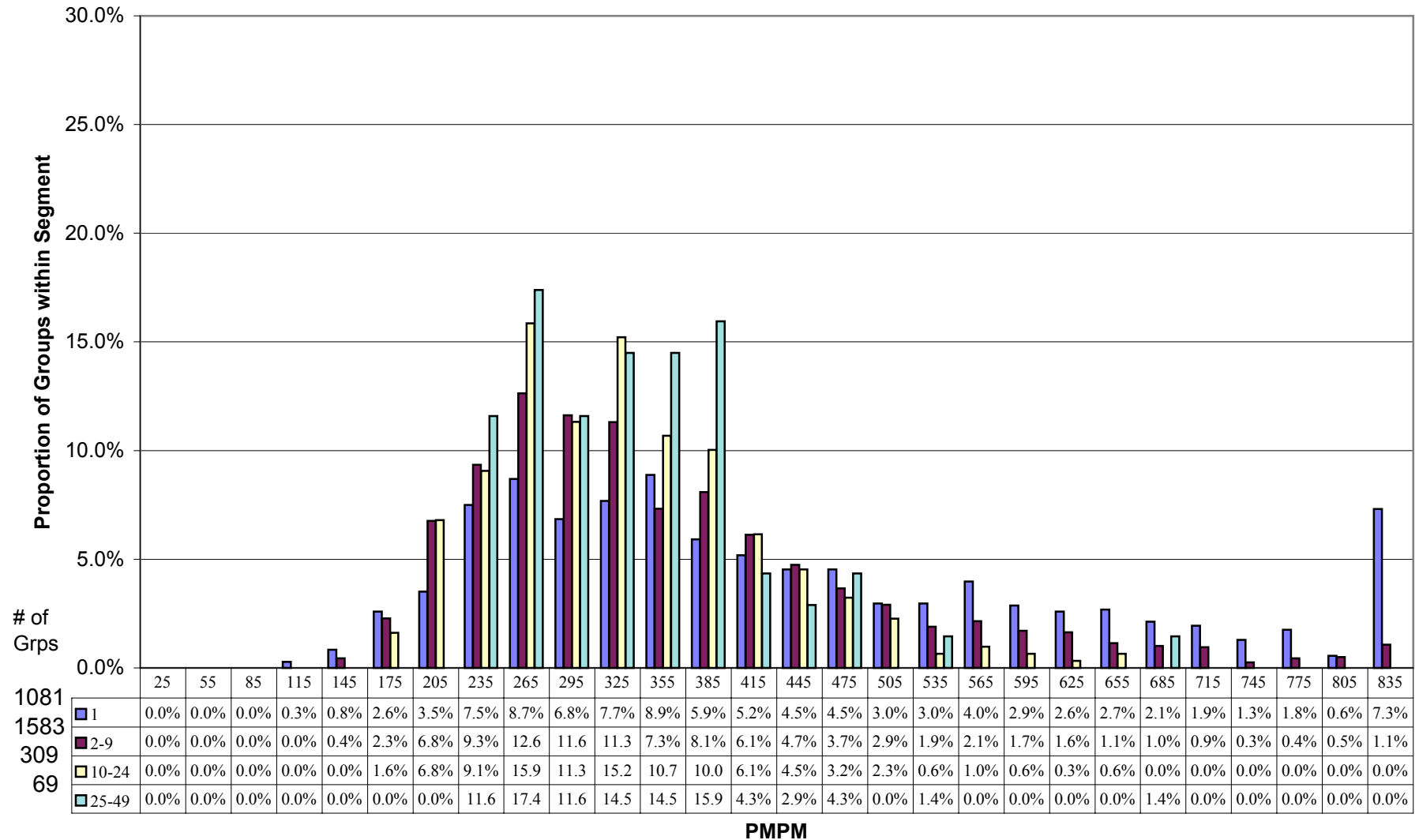


Note: Data is shown only for policies that renewed with no change in min -75%, max 105% benefits. Off-cycle renewals are considered new issues and are not included.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

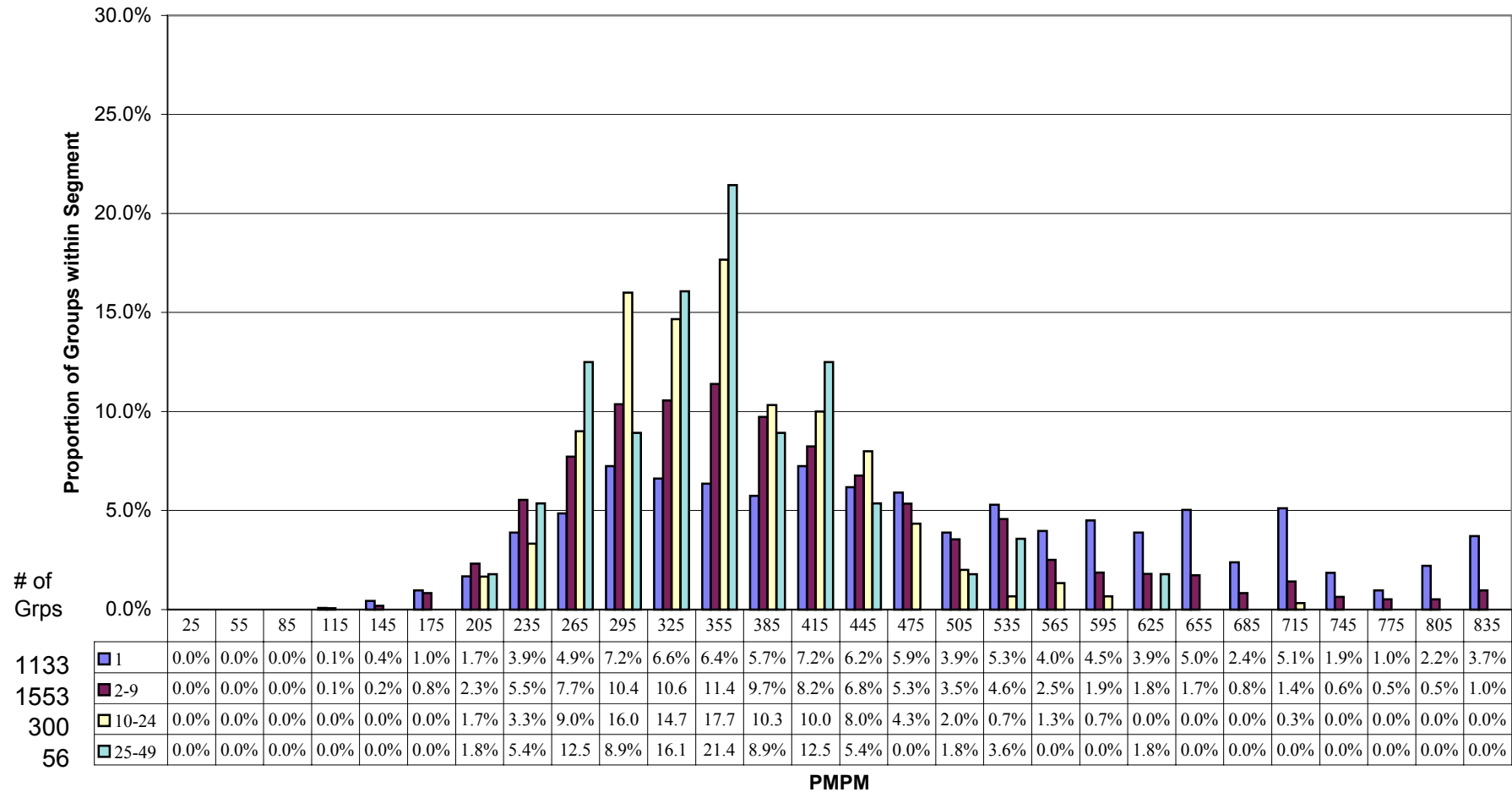
### 2005 PMPM Relative to Median (325) - 1st Quarter Renewals



Source: NH Insurance Department  
Special Data Request  
May 23, 2006

Note: Data is shown for all policies issued or renewed during the first quarter of 2005.

**Preliminary (\*)**  
**2006 PMPM Relative to Median (375) - 1st Quarter Renewals**

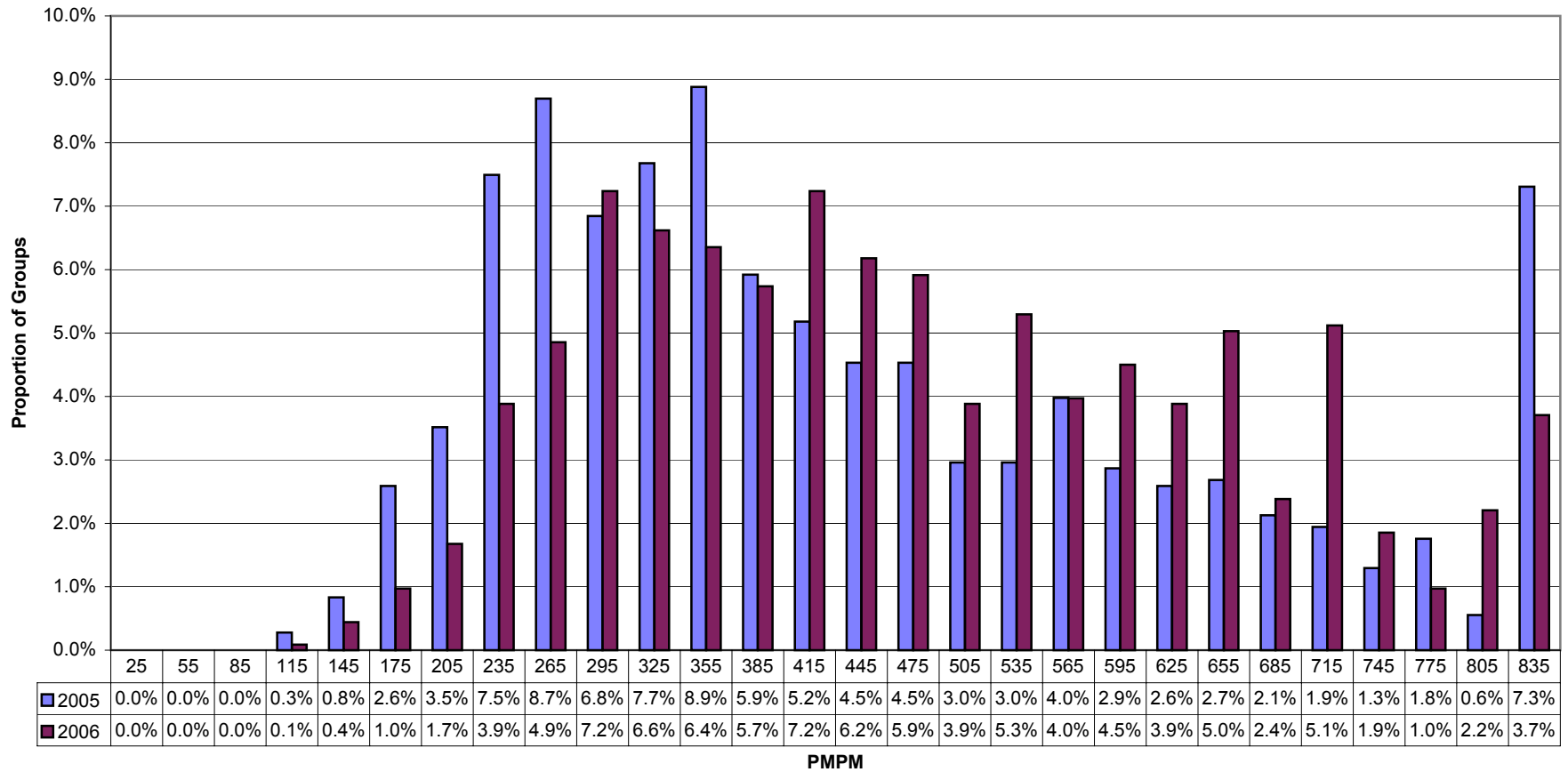


Note: Data is shown for all policies issued or renewed during the first quarter of 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM  
1st Quarter Activity  
Groups of 1**

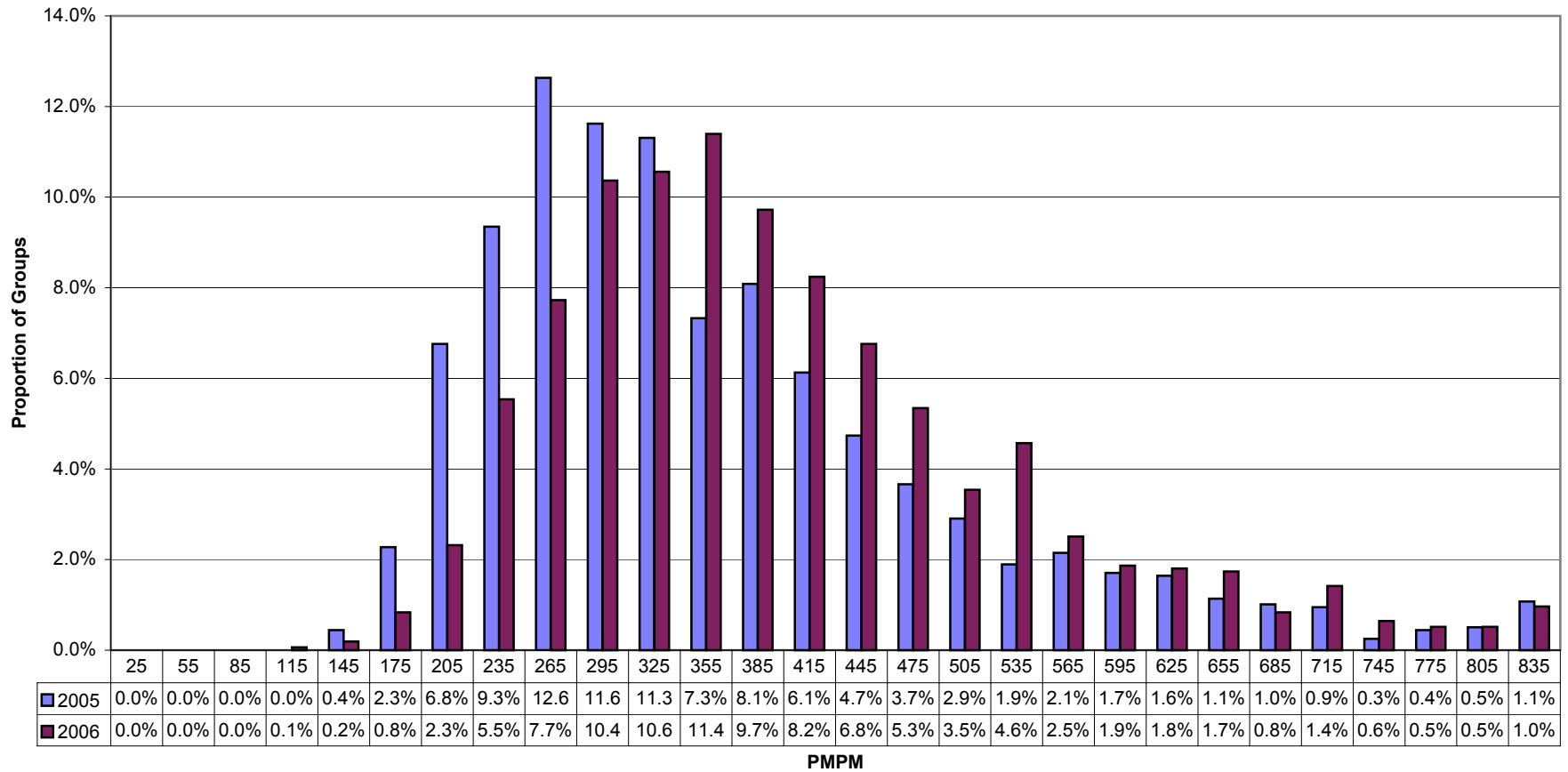


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM  
1st Quarter Activity  
Groups of 2-9**

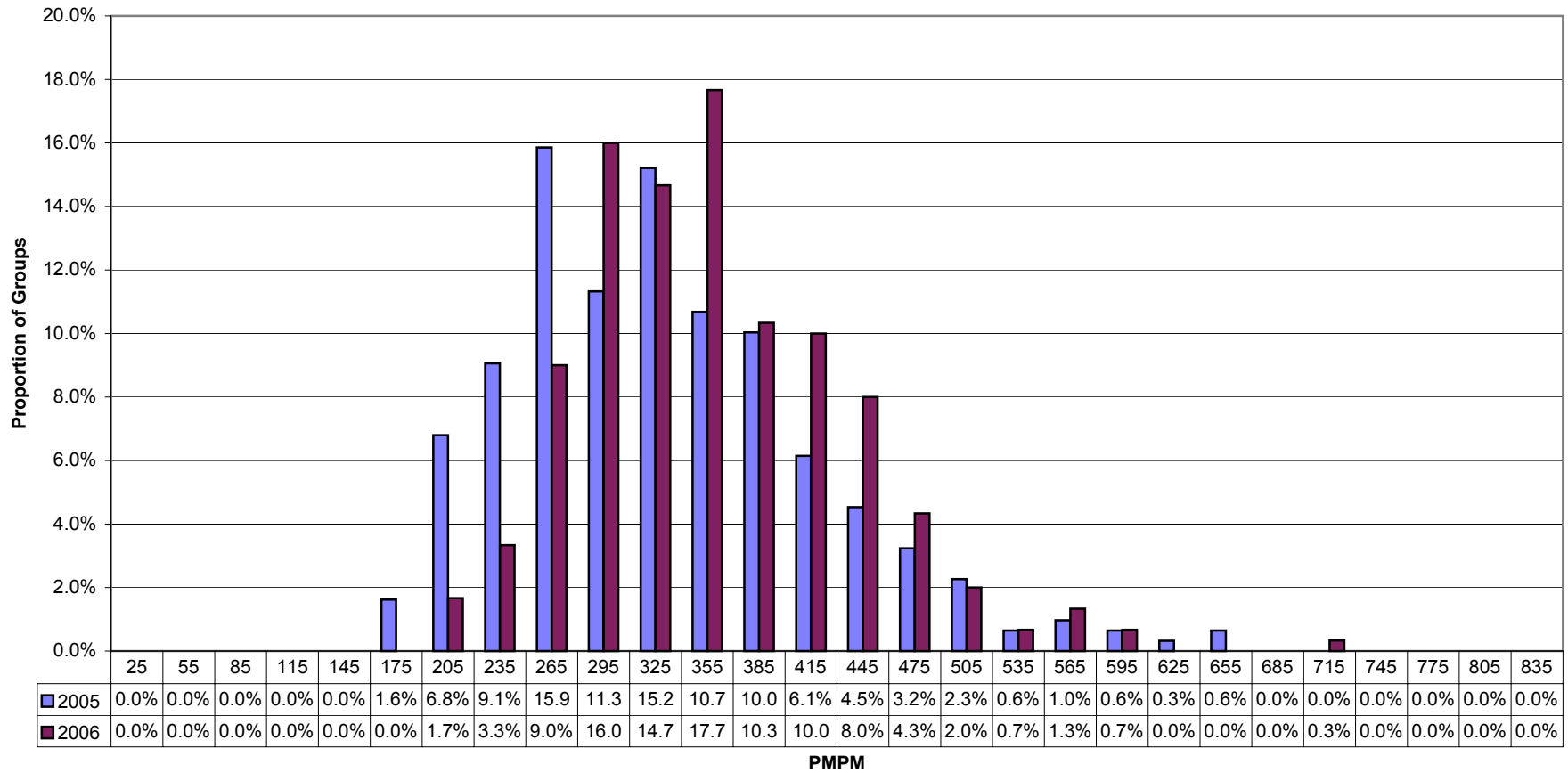


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM  
1st Quarter Activity  
Groups of 10-24**

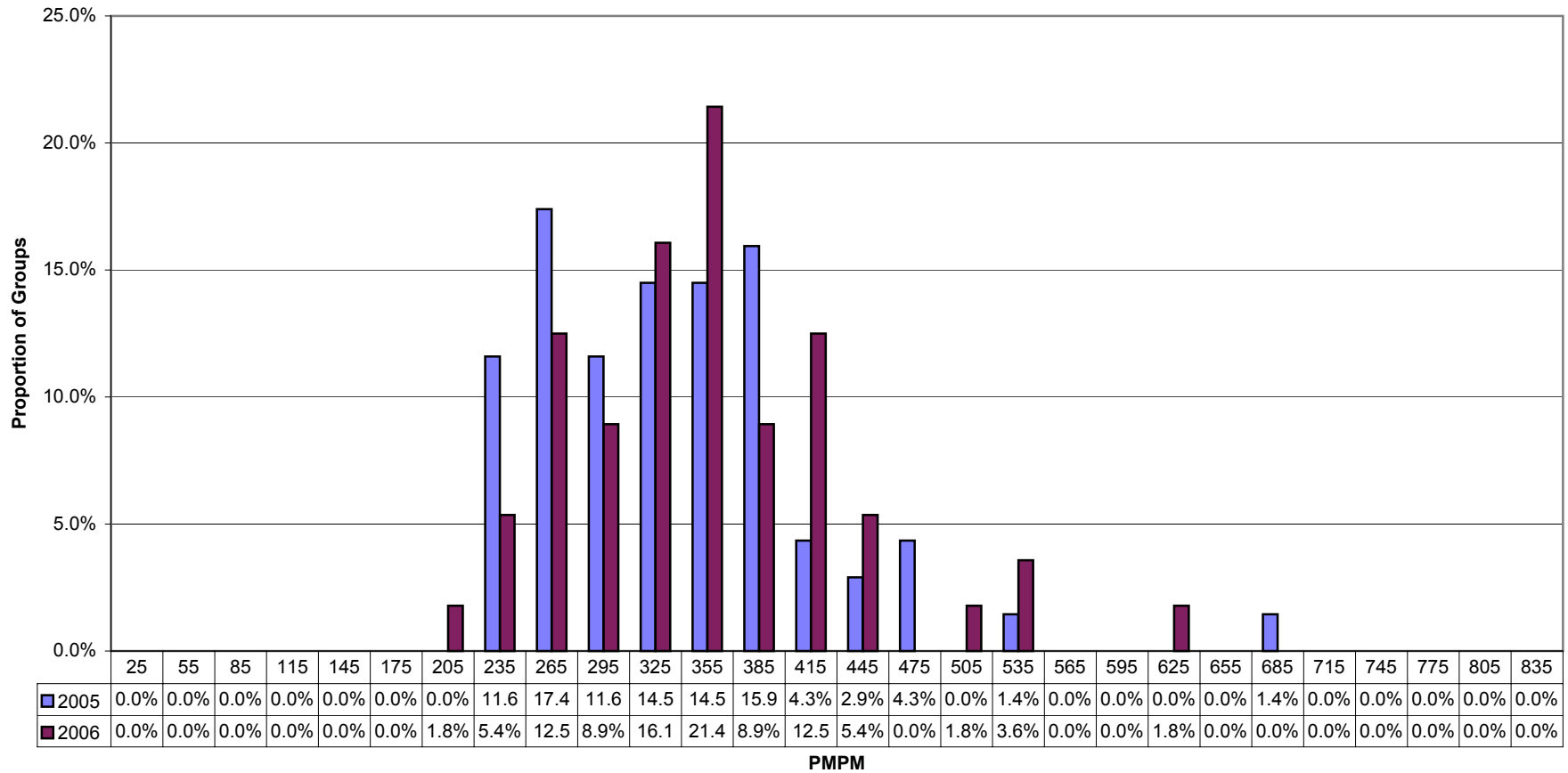


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM  
1st Quarter Activity  
Groups of 25-50**

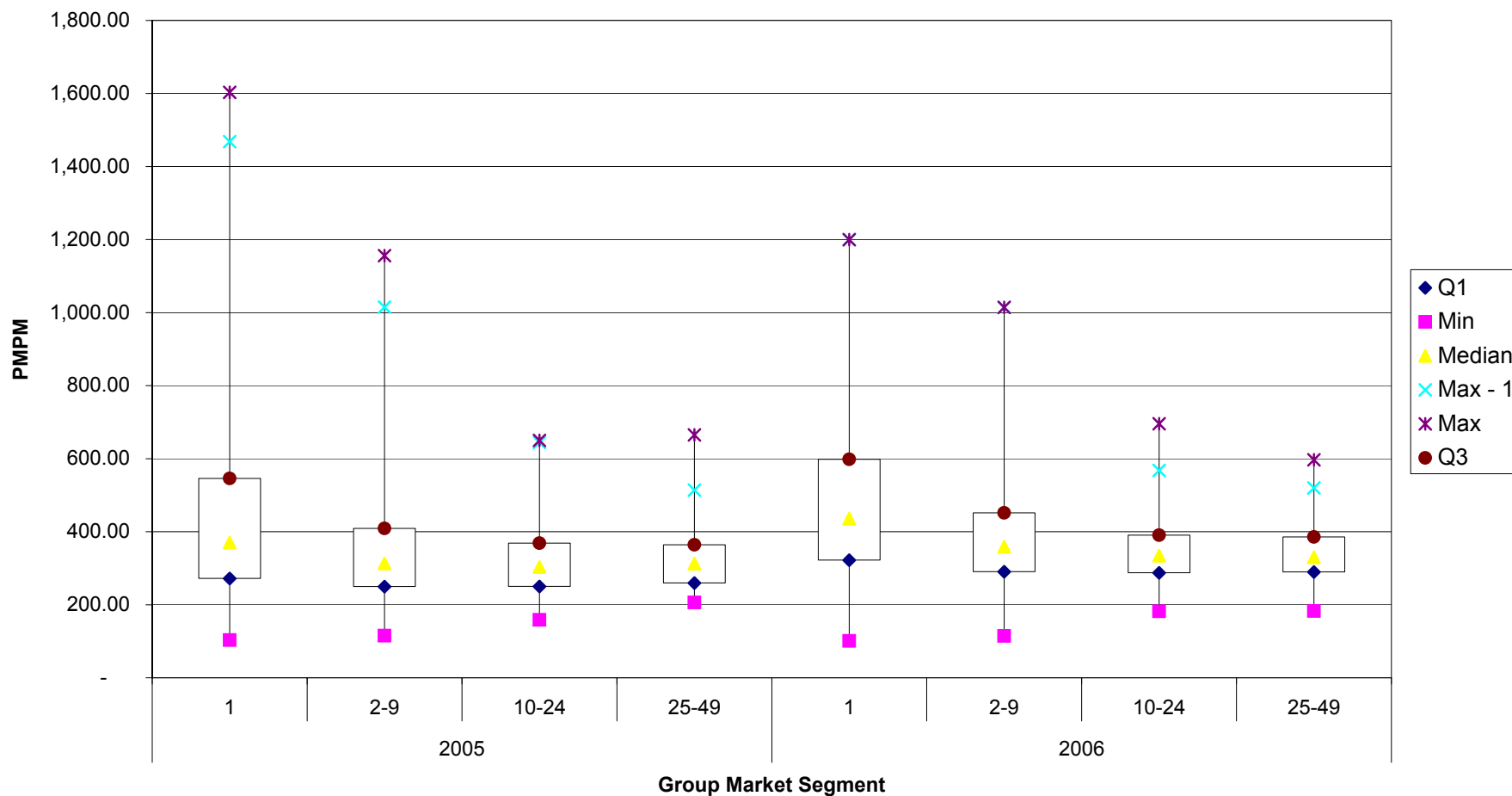


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM Box Plot  
1st Quarter Activity**



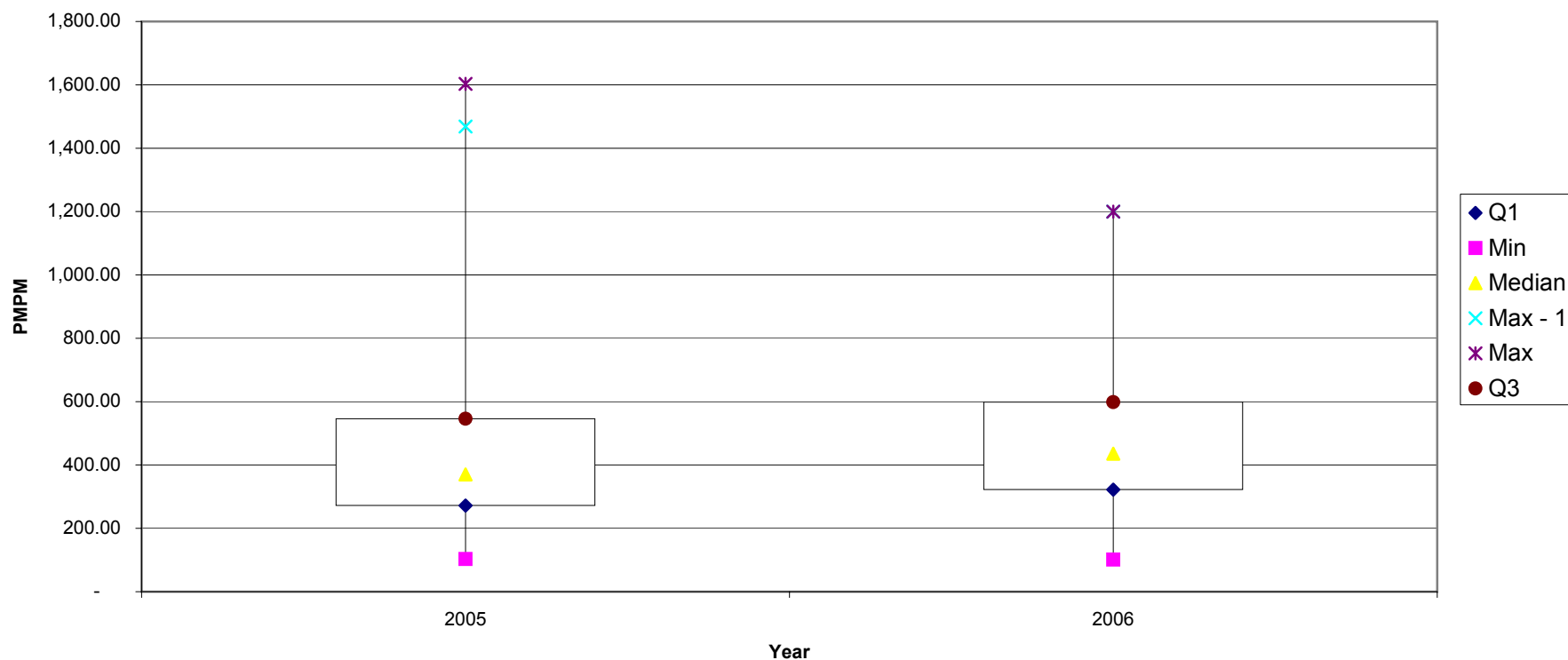
Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006



**Preliminary (\*)  
PMPM Box Plot  
1st Quarter Activity  
Groups of 1**

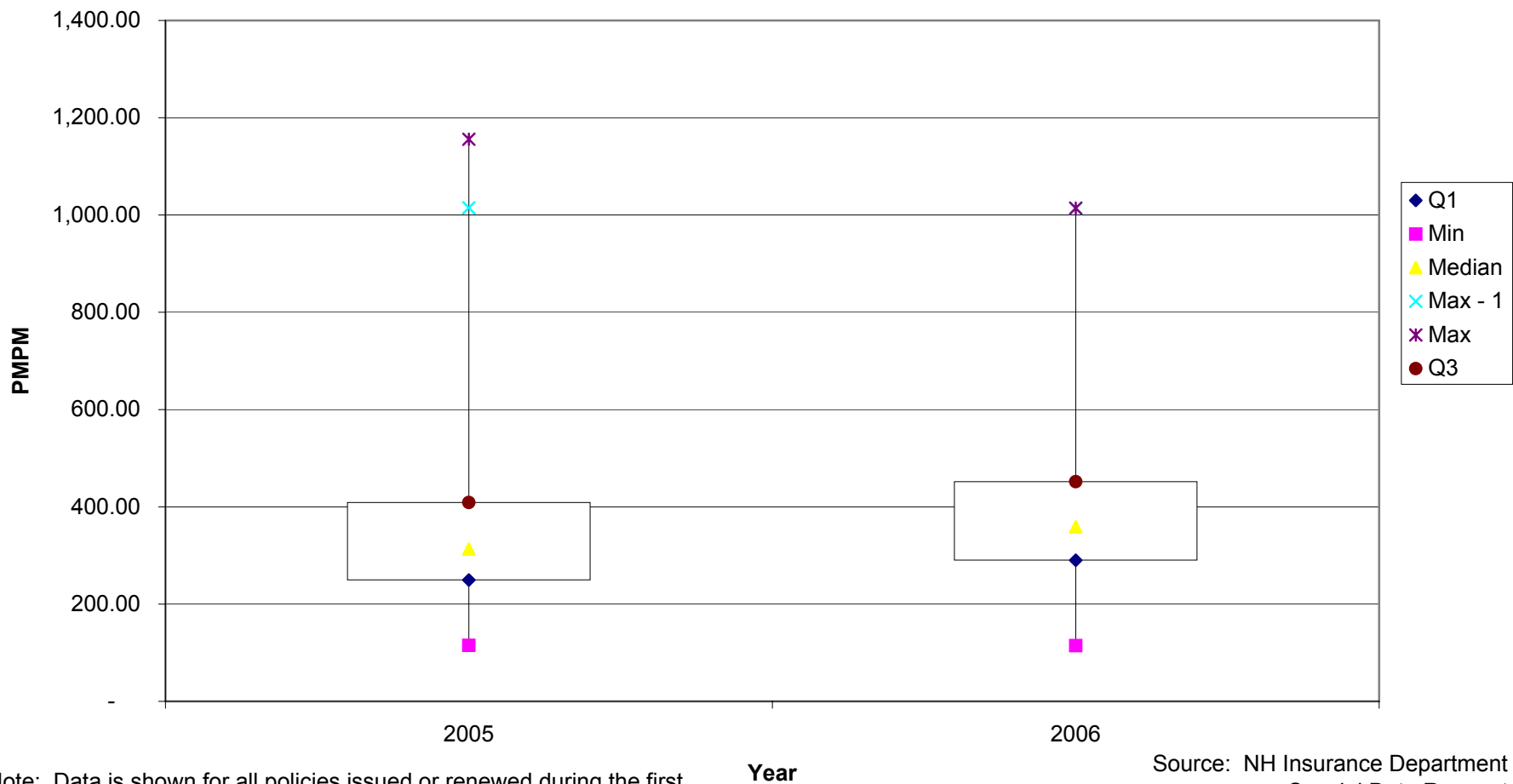


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

**Preliminary (\*)  
PMPM Box Plot  
1st Quarter Activity  
Groups 2-9**

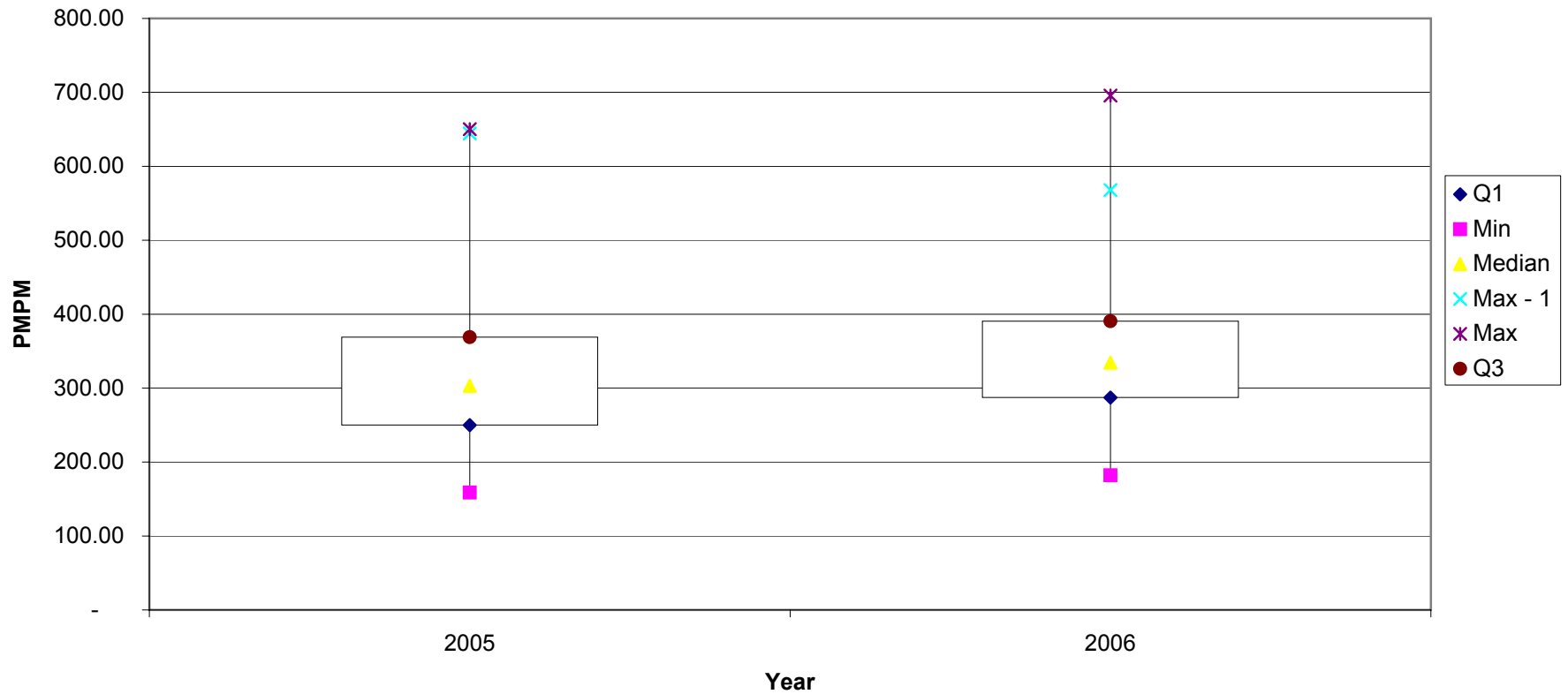


Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.

(\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
Special Data Request  
May 23, 2006

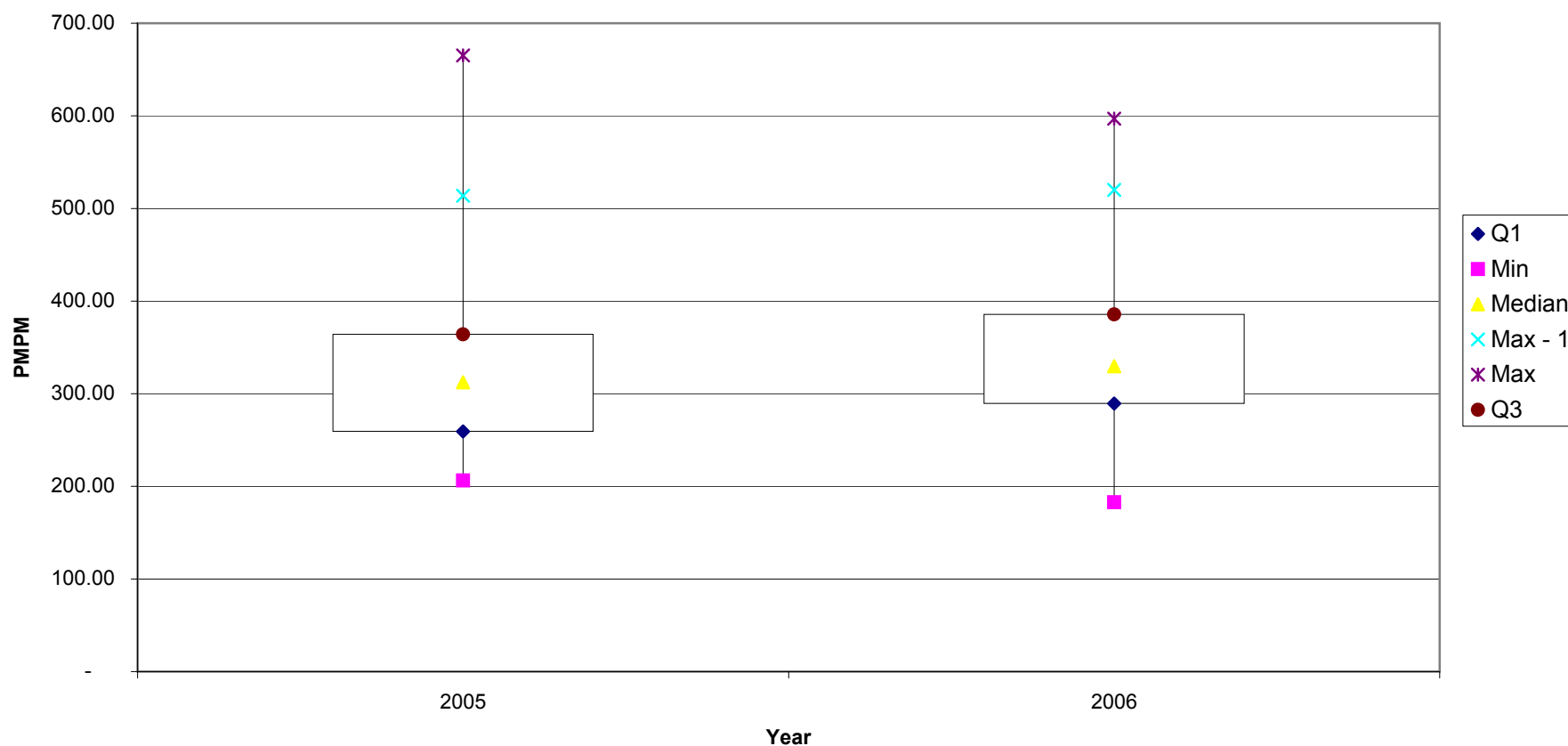
**Preliminary (\*)  
PMPM Box Plot  
1st Quarter Activity  
Groups 10-24**



Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.  
 (\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
 Special Data Request  
 May 23, 2006

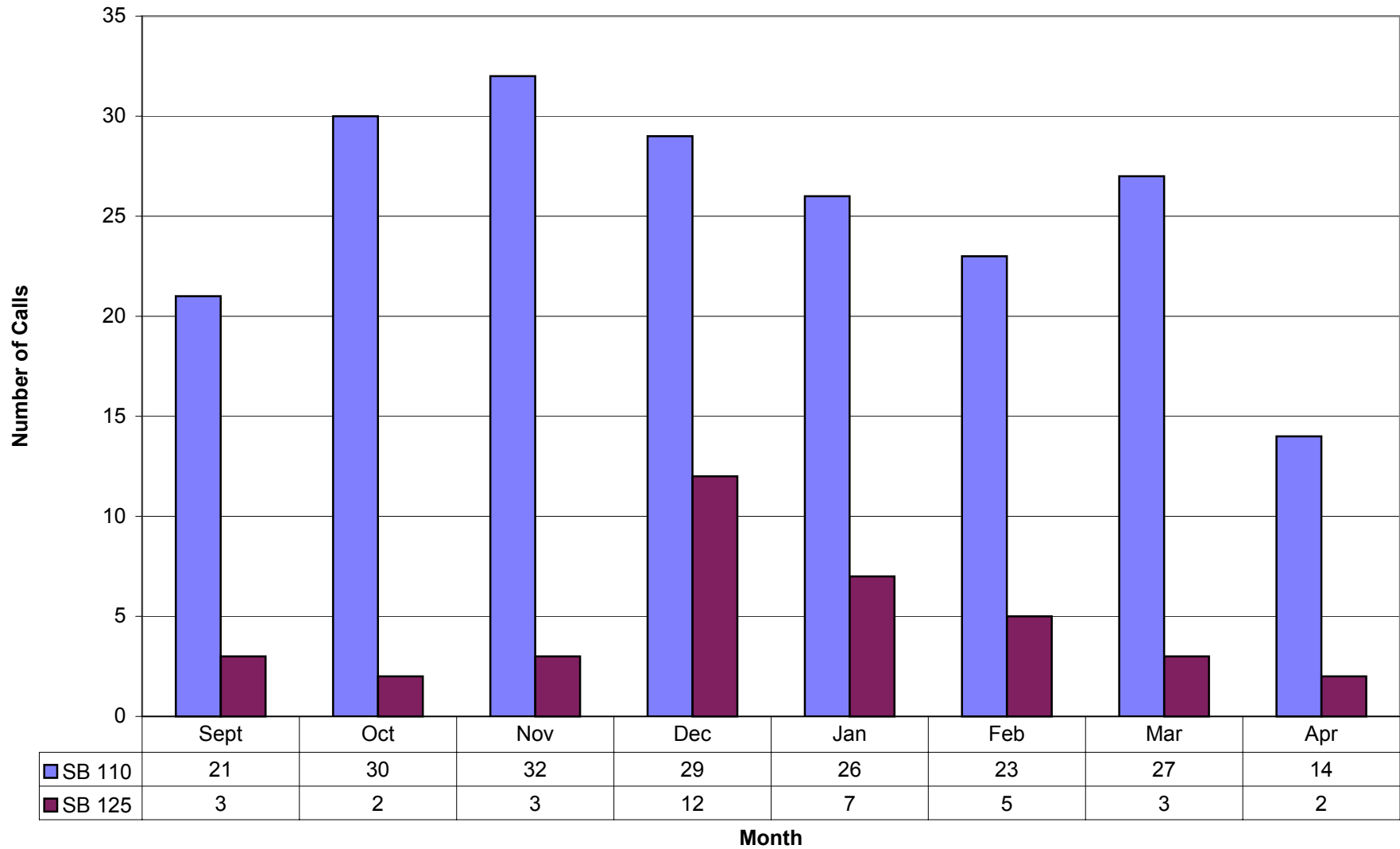
**Preliminary (\*)  
PMPM Box Plot  
1st Quarter Activity  
Groups 25-50**



Note: Data is shown for all policies issued or renewed during the first quarter of either 2005 or 2006.  
 (\*) Carriers have acknowledged some problems with reporting data. Corrections will be made and may affect this analysis.

Source: NH Insurance Department  
 Special Data Request  
 May 23, 2006

## Consumer Phone Calls



Source: NH Insurance Department  
Consumer Services  
May 23, 2006